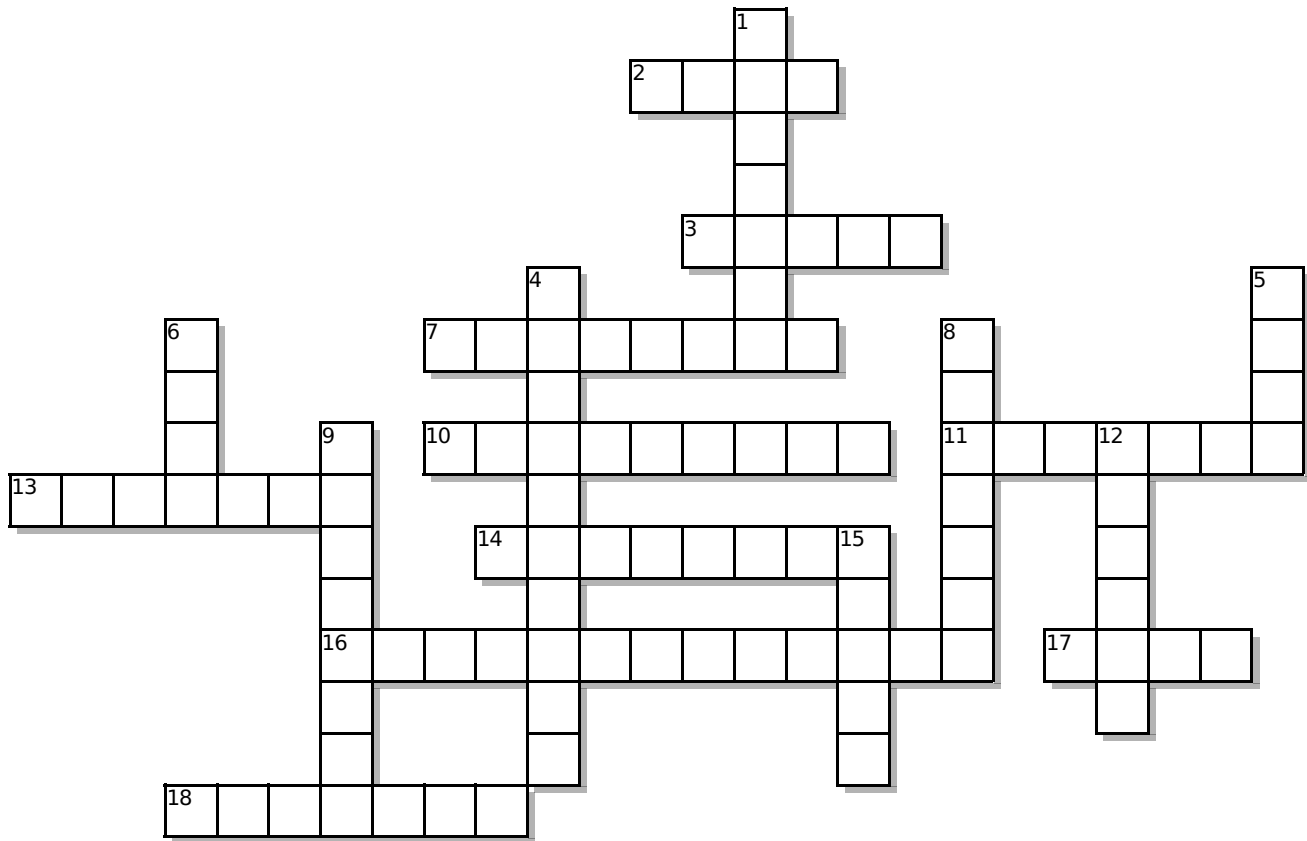


HTC Client Care Crossword Puzzle



ACROSS

- 2 Employees working together for a common purpose or toward a shared goal
- 3 Areas of focus or something achieved
- 7 Veterinarians offer them as a continuation of care
- 10 Helps to ensure the completion of a task
- 11 Provided by a professional either by way of expertise or experience
- 13 Attitudes, beliefs, expectations, and environment
- 14 Veterinary professionals provide them medical care or treatment
- 16 A verbal, physical, or written exchange of information
- 17 Sense of trust based on shared interests
- 18 They rely on us for education, professional recommendation, and to provide medical care for their pets

DOWN

- 1 To make a connection with a client
- 4 A set of shared beliefs that act as the foundation for how we conduct ourselves or business
- 5 The act of conveying a genuine interest or the act of tending to the needs of something
- 6 Strategic planning tool
- 8 Essential foundation to care or an organization's reason for existence and its goals
- 9 Diagnosis, treatment, and prevention of illness or injury
- 12 Where you hope for your organization/business to be
- 15 Powerful human gesture

HTC Client Care Crossword Puzzle

